

Privacy Policy

Information Collection

This privacy statement discloses the privacy practices of UniTel Voice LLC "UniTel", and the information collected on <http://unitelvoice.com>, <http://login.unitelvoice.com>, <http://portal.unitelvoice.com>, and <http://startup.unitelvoice.com>. UniTel collects information from our users at several different points on our Web site. We collect information from you when you register on the site, place an order, respond to a survey or communication such as e-mail, or participate in another site feature. When ordering or registering, we may ask you for your name, e-mail address, mailing address, phone number, credit card information or other information. You may, however, visit our site anonymously. Like many websites, we use "cookies" to enhance your experience and gather information about visitors and visits to our websites. Please refer to the "Cookies" section below for information about cookies and how we use them.

Order

We request information from the user on our order form. A user must provide contact information (such as name, email, and address) and financial information (such as credit card number, expiration date). This information is used for billing purposes and to fill customer's orders. If we have trouble processing an order, the information is used to contact the user.

Information Use

Information collected is used only for setting up service and conveying information about user accounts and upcoming features and benefits of UniTel programs.

Profile

We store information that we collect through cookies, log files, clear gifs, and/or third parties to create a profile of our users. A profile is stored information that we keep on individual users that details their viewing preferences. Consequently, collected information is tied to the user's personal information to provide offers and improve the content of the site for the user. This profile is used to tailor a user's visit to our Web site, and to direct pertinent marketing promotions to them. We do not share your profile with other third parties.

Cookies

A cookie is a piece of data stored on the user's computer tied to information about the user. Usage of a cookie is in no way linked to any personal information while on our site. We use cookies on this site.

UniTel does not use technology that recognizes "Do Not Track" signals from your browser. You can block cookies by modifying the settings in your web browser.

Log Files

Like most standard Web site servers we use log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses, etc. are not linked to personal information.

Communications from UniTel

Special Offers and Updates

We send all new members a welcoming email to verify password and username. Established members will occasionally receive information on products, services, special deals, and a newsletter. Out of respect for the privacy of our users we present the option to not receive these types of communications. Please see the Choice and Opt-out sections.

Blog & Newsletter

Upon signing up for service a customer may automatically be subscribed to our blog and newsletter emails. Out of respect for our users privacy we provide a way to opt-out of these communications. Opt-out can be found here <<http://www.unitelvoice.com/opt-out>>. We do not sell name or email information.

Service Announcements

On occasion it is necessary to send out service announcements or information related to your account, such as receipts, confirmation emails or customer service/product updates that are part of providing the service to you. For instance, if our service is temporarily suspended for maintenance we might send users an email. Generally, users may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.

Customer Service

We communicate with users on a regular basis to provide requested services and in regards to issues relating to their account we reply via email or phone, in accordance with the user's wishes.

Sharing

Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our Web site.

Third Party Advertisers

UniTel DOES NOT share, sell, rent or trade Web site usage information about users. UniTel may share non identifiable aggregate information (but never call records or usage statistics) to partners who have signed a non-disclosure agreement for the sole purpose of establishing a partnership agreement.

Our Use of Banner Ads

We may use third-party advertising companies to place advertisements about UniTel products and services on other websites. These advertising companies may use cookies, web beacons, or other technologies to measure the effectiveness of our ads. The advertising companies may use anonymous information about your visits to our and other websites in order to measure advertising effectiveness and offer selective ad content. But they use an anonymous identifier, such as a number, to identify you. They do not link to or collect any personally identifying information. The use of such cookies, web beacons, and other technologies is subject to the advertising companies' privacy policies, not the Policy of UniTel. If you wish to not have this information used for the purpose of serving you targeted ads, you may opt-out by blocking cookies using your web browser settings. Please note this does not opt you out of being served advertising; you will continue to receive generic ads.

Social Media Features

Our website includes Social Media Features, such as the Facebook or Twitter button. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features are either hosted by a third party or hosted directly on our Site. Your interactions with these Features are governed by the privacy policy of the third party company providing them.

Service Providers

When the user signs up for these particular services, we share names, or all contact information that is necessary for the third party to provide these services. These third parties are not allowed to use personal information except for the purpose of providing these services.

Business Transitions

In the event UniTel goes through a business transition, such as a merger, being acquired by another company, or selling a portion of its assets, users' personal information will, in most instances, be part of the assets transferred.

Links

This Web site contains links to other sites. Please be aware that we, UniTel, are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every Web site that collects personal information. This privacy statement applies solely to information collected by this Web site.

Security

This Web site takes appropriate precautions to protect our users' information. When users submit sensitive information via the Web site, their information is protected both online and off-line.

We implement a variety of security measures to maintain the safety of your personal information. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. When you place orders or access your personal information, we offer the use of a secure server. All sensitive/credit information you supply is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our databases to be only accessed as stated above.

If users have any questions about the security at our Web site, users can submit a ticket to our Customer Support Department.

Supplementation of Information

In order for this Web site to properly fulfill its obligation to users it is necessary for us to supplement the information we receive with information from 3rd party sources.

Address Verification

We use PayPal and Authorize.net to verify a user's address for credit card authentication purposes.

Correcting/Updating/Deleting/Deactivating Personal Information

If a user's personal information changes (such as zip/postal code, phone, email or postal address), or if a user no longer desires our service, we provide a way to correct, update or delete/deactivate users personal information. This can usually be done by emailing our Customer Service Department.

Notification of Changes

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

Contact Information

If users have any questions or suggestions regarding our privacy policy, please contact us at:

855-888-6423

PO Box 1000

Naperville, IL 60566-1000

support@unitelvoice.com

<http://www.unitelvoice.com>

This Privacy Policy was last updated on September 1, 2016